

Qantas Cash Online Ordering Terms and Conditions

Who We Are

This online ordering service (the "Service") is provided by MasterCard Prepaid Management Services (NZ) Limited referred to as "we" or "us" or "our". You can contact us via email at customer care@qantascash.co.nz or via telephone on 0800 101 500.

What These Terms Apply To

These terms and conditions apply to the Service - which consists of an online ordering facility for loading and reloading your Qantas Cash facility.

Use of the Service

The Service is only available to you if you have applied for and activated your Qantas Cash Facility. For further information about activating Qantas Cash please see the Qantas Cash Product Disclosure Statement and the activation link on qantascash.co.nz.

By ordering a load or reload via this website, you confirm that you have read and understood these terms and conditions and agree to be bound by them and to comply with all applicable laws and regulations. We reserve the right to refuse this Service to any person found to be acting outside these terms and conditions.

All online orders are subject to the limits set out in the Qantas Cash Product Disclosure Statement.

Loading and Reloading your Qantas Cash Facility

In order to load or reload your Qantas Cash facility via this online ordering facility you will need to complete the following steps:

1. Log on to 'My Account' at qantascash.co.nz;
2. Enter the currency and the amount you want to load or reload;
3. Agree to the foreign exchange rate quote and New Zealand dollar cost of the transaction;
4. Agree to these terms and conditions; and
5. Pay for the load or reload by subsequently making payment via Bank Transfer.

You are able to update currencies and amounts or change payment options only prior to you clicking the "Next" button, which will take you to a confirmation page. Your exchange rate (as set by us) will be locked in (subject to these Terms and Conditions) on clicking "Next" and will appear on your order confirmation page.

A contract between you and us is only formed when we receive your Bank Transfer payment and send you a confirmation email that your order has been accepted.

Payment via Bank Transfer

If you elect to make payment via Bank Transfer we will send instructions to your nominated email address. To make payments via Bank Transfer follow the instructions set out in that email.

Payments via Bank Transfer must be made from the account of the Qantas Cash facility holder and not from a third party bank account.

For any Bank Transfer payment you must make payment within four (4) hours of placing the order. If you do not make payment within four (4) hours we may cancel your order. If we cancel your order we will refund the cost of

the transaction to you.

Once we receive your payment via Bank Transfer we will then load your Qantas Cash facility with the relevant funds within two New Zealand Business Days if you load before 2pm NZST.

IT IS IMPORTANT THAT YOU ENTER THE CORRECT BSB NUMBER AND ACCOUNT DETAILS WHEN YOU INITIATE A BANK TRANSFER PAYMENT FROM YOUR INTERNET BANKING FACILITY. IF YOU ENTER AN INCORRECT BSB OR ACCOUNT NUMBER FUNDS MAY BE CREDITED TO AN UNINTENDED RECIPIENT AND IT MAY NOT BE POSSIBLE TO RECOVER THOSE FUNDS.

Qantas Cash Product Disclosure Statement and Terms and Conditions

In addition to these Qantas Cash Online Ordering Terms and Conditions you must read and agree to the Qantas Cash Product Disclosure Statement and Terms and Conditions. By submitting this order you acknowledge that you have received, read, agree to and will be bound by the Qantas Cash Product Disclosure Statement and Terms and Conditions.

Complaints

If you have a complaint please contact us via email on customer@qantascash.co.nz.

Personal Information and Security

We use secure server software to make our Internet transactions secure. Please view our Privacy Policy at qantascash.co.nz to find out how we may use and disclose your personal information.

You agree that all information provided by you is true and correct, that any material information will not be withheld and you will provide us with any additional information that may be required by us. We may require additional information from you in order to comply with regulatory requirements.

Limiting Our Liability

We use reasonable care and skill in providing the Service. However, we shall not be liable to you for the following:

1. If we are unable to perform any of our obligations to you due to failure of any technical systems or for any other reasons beyond our reasonable control including, amongst other things, war, terrorism, government action, natural disaster, or industrial dispute;
2. For any damage to your computer equipment as a result of using this website or the Service;
3. For any funds that you are unable to recover as a result of a Bank Transfer payment to us where you have entered the wrong BSB and/or account number into your internet banking facility; or
4. For any indirect or consequential losses, claims or damages suffered by you or incurred from your use of the website or the Service however caused.

5. For any funds that you are unable to recover as a result of a Bank Transfer payment to us where you have entered the wrong BSB and/or account number into your internet banking facility; or
6. For any indirect or consequential losses, claims or damages suffered by you or incurred from your use of the website or the Service however caused.

Our maximum liability to you in respect of each use of the Service for the load or reload of your Qantas Cash facility shall be to refund the purchase price of that order. The disclaimers and limitations of liability in these terms shall not apply to any damages arising from death or personal injury caused by the negligence of us or any of our employees or agents or for fraud. If any provisions of these terms including these disclaimers and limitations shall be unlawful or unenforceable then such provisions shall fall away and shall not affect the validity and enforceability of the remaining terms. This does not affect your statutory rights.

Alteration of Terms

We may at any time with immediate effect, in respect of future orders, change or withdraw the website, the Service and these terms without liability to you. If we revise these terms, we will post the revised version on the Qantas Cash website at qantascash.co.nz and by using the Service or placing orders after we have changed these terms, you will be accepting the changes.

Third Party Rights

When you place an order for the load or reload of your Qantas Cash facility we are entering a contract with you personally. Nothing in these terms will confer any benefit, or any right to enforce these terms, on any third party.

Law and Jurisdiction

Our relationship shall be governed and interpreted in accordance with the laws in New Zealand. Any dispute, which cannot be resolved between us, shall be resolved in the courts of New Zealand.